

enhancing public transport authorities in Europe



## EPTA Newsletter

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[eptaproject.eu](http://eptaproject.eu)

### Upcoming Workshop and Training event

#### Workshop

29 October 2013

*The service contract management: policies in action*

#### Training Course

30 October 2013

[Good Practices for service contract management](#)

For more information :  
<http://eptaproject.eu/training/worksops/>



Dear Colleague,

The mission of EPTA is to increase public transport sustainability focusing on environmental, energy and economic aspects. This newsletter will keep you informed on a regular basis about progress made within the project. Real life stories of EPTA partners will make the EPTA process more concrete. In this issue: Feasibility Studies of EPTA cities.

### Workshop and Training in Razlog, Bulgaria

Main topic: Service Contract Management

The sixth workshop and training as part of the EPTA project will take place on 29-30 October in Razlog, Bulgaria. Razlog is a small town in the South



Western part of Bulgaria. The municipality of Razlog has finalized their feasibility study within the EPTA project and you can read more about it further in this newsletter.

The workshop on 29 October will deal with the topic "The service contract management: policies into action". In addition to the key concepts and experiences at EU level, participants will learn about the Bulgarian case. The perspectives of different actors on service quantity and service quality will be shared.

Demand responsive transport (DRT) will be in focus of the training course. The legal framework for service contract management of DRTs, key concepts related to that and some good practices from around Europe will be presented. The case of Razlog with its needs, requirements and constraints will be discussed with local representatives. The Municipality of Razlog welcomes interested participants to attend the two events and discuss all these important issues.

The [agenda](#) is available on EPTA website.

## **Feasibility Studies - Results in the four smaller EPTA cities**

The EPTA feasibility studies were introduced in [EPTA Newsletter N 3](#) and four of them were presented, namely: ThePTA, the Thessaloniki Public Transport Authority (Greece); ALOT, the Eastern Lombardy Agency for Mobility (Italy); Brasov Metropolitan Agency (Romania) and SRM, the PTA of Bologna (Italy) feasibility studies. In short, EPTA feasibility studies provide real indications on the following specific aspects:

- \* understanding which is the more suitable model for planning and awarding the overall PT service and the responsibilities in planning and funding the different transport services;
- \* providing most suitable transport solutions in terms of answers to detected mobility needs and of service coordination in a "co-modality" perspective;
- \* defining support service/systems and operation conditions;
- \* presenting suitable organization structures and/or the operation scenario for managing the identified solutions.

The studies shall enable all the involved stakeholders to understand well local needs, characteristics of the new solution and its long-term potential, in order to take a sound political/business decision on whether to proceed with the implementation of the suggested solution. To this aim, EPTA Implementation Plans (to be produced by each study site and at project level) will give continuity to the study process and identify the potential for after-project development.

The Feasibility Studies developed in EPTA Project by the 8 involved cities can be divided into two main groups based on the size, the characteristics and the responsibility for Public Transport (PT) Services in each city. Smaller cities preferred to analyze issues dealing with service planning, integration and promotion (the key issue of this newsletter). Large and medium-size cities focused their attention on the establishment of a new Public Transport Authority (PTA), on tendering and awarding

procedures and on Service Contract (addressed in the [previous newsletter](#)).

**Almada City Council's (PT)** feasibility study comprises two distinct parts.

One is focused on finding a way to improve its local public transport governance, because in Portugal public transport is regulated and awarded by the government, and the Municipality has no power to act directly on it. Thus, Almada's feasibility study dealt with the current and future functions that the Municipality may have and defined scenarios and conditions for the creation of a local Public Transport Authority.



The second part, presents a study for the implementation of the "Mobility House of Almada". This new structure, to be created around the Local Energy Management Agency of Almada, AGENEAL, aims at being a platform where all urban mobility actors discuss their difficulties and share ideas and solution to make Almada mobility more efficient and sustainable. Also other urban transport modes, like the bicycle and new forms of shared transport, will have a place in the Mobility House of Almada.

**Rogaland County Council (NO)**

believes that to make a trip as easy as possible and to make public transport attractive to travelers, PT has to be comprehensive,



user-friendly and transparent for the customer. In this framework the overall objective of the study, which refers to the Integration EPTA pillar, is to evaluate the potential for passenger growth in public transport in Rogaland as a result of coordinated fares and ticketing system, including a review of fares, zoning and ticketing system. A key part of the study is a specific user need analysis carried out through specific interviews with both service

planners/providers representatives.

**The Municipality of Razlog (BG)** decided to investigate whether the enhancement of an intermodal PT offer, by developing a carpooling and bike-sharing system, along with an integrated management could result in a



reduction of private car traffic and improvement of social inclusion. The study, based on the "planning" EPTA Pillars, paid a special attention to both the users' perspective and the financial/manage

ment constraints (and related issues) in order to evaluate whether such an initiative is feasible.

In the next few years the mobility in **Praha-Suchdol (CZ)** area will change profoundly, because of the development of Prague Ring Road and feeder road "Rybářka" foreseen in the new Master plan designed by the City of Prague. The Feasibility Study elaborated by the city District, mostly based on the planning EPTA pillar, evaluated some European good practices. It investigated new solutions for local needs, in order to design and submit to decision-makers a possible alternative plan, efficient and providing for higher environmental sustainability and accessibility.



Summaries of all feasibility studies will soon be available in the Studies section of the [EPTA project website](#).



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